



Radiometric Services & Instruments, LLC
4507 Metropolitan Court - Unit J
Frederick, Maryland 21704 USA

To Our Customers:

In these challenging times, we wanted to take a moment to update you on how we're responding to the coronavirus.

Our hearts are with those who have been impacted by this virus across our global community. In the midst of this pandemic, we are reminded of how quickly things can change and that we should take nothing for granted.

With that in mind, the health and safety of our employees remain our top priority. We've encouraged our employees who can work from home to do so, and have locked our doors to visitors to encourage social distancing and slow the spread of the coronavirus. We have also canceled all courtesy visits and preventive maintenance visits. We are happy to conduct meetings with you online or by phone. RSI representatives are available for additional questions or details.

Much like you, we are continuously monitoring the evolution of this situation as we balance employee safety with business continuity.

While these are clearly unusual circumstances, we're committed to providing business as usual as much as we can. Our strong values have guided how we operate and interact with our customers, suppliers and each other.

In these times of uncertainty, we're committed to helping you, our customers, and doing so with the integrity, ingenuity, collaboration and know-how that you expect from RSI.

As things continue to evolve, we will continue to communicate with you. If you have any questions, please do not hesitate to contact us.

Sincerely,

Dino Jardina
Owner/President